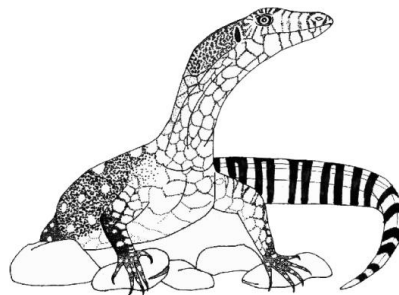


Monitor Cameras

Terms and Conditions



Payment:

Payment is required within 30 calendar days from receipt of the invoice. Delivery will occur when payment is received.

Payment methods are cheque, EFT or payment via a PayPal invoice (credit card or PayPal account). Alternatively, payment can be made via C.O.D when collecting from Australia Post, but please confirm this prior to ordering.

Postage and freight:

Normal delivery is via Australia Post or selected freight companies. Goods may require signature upon pickup. If you require alternative shipping arrangements, please contact us for a quote.

Warranty and faulty returns:

Cameras and accessories are warrantied for 1 year from the invoice date.

This business follows the [ACCC guidelines](#) for warranty and refund obligations

We are not required to provide a refund or replacement if you change your mind, but you can choose a refund or exchange if an item has a major problem. This is when the item:

- has a problem that would have stopped you from buying the item if you had known about it
- is unsafe
- is significantly different from the sample or description
- doesn't do what we said it would, or what you asked for and can't be easily fixed.

Alternatively, you can choose to keep the item and we will compensate you for any agreed drop in value.

If the problem is not major, we will repair the item within a reasonable time. If it is not repaired in a reasonable time you can choose a refund or replacement.

Please keep your invoice as proof of purchase.